



CANBERRA PARKLANDS CENTRAL APARTMENT HOTEL



Welcome to Best Western Plus Canberra Parklands Central Apartment

On behalf of the management and staff at Canberra Parklands Central Apartment Hotel we extend to you a very warm welcome, and wish you a pleasant stay in the beautiful city of Canberra.

Our friendly team are committed to providing our guests a comfortable, relaxing experience and endeavour to exceed your expectations through every interaction. We take a certain pride in being part of your holiday experience and we hope you entrust us with this special responsibility. There are some magnificent services available at Canberra Parklands Central that will add to your journey with us through this magical landscape.

We would like to take this opportunity to both welcome and thank you for choosing to stay at Canberra Parklands Central. We are available at any time so please feel free to call us directly or alternatively make contact via the Front Desk.

Sincerely,
Hotel Management and Staff





Canberra Parklands Central
Apartment Hotel

ADDRESS

6 Hawdon Place, Dickson
Australian Capital Territory 2602

EMAIL

reservations@canberraparklandscentral.com.au

WEBSITE

www.canberraparklandscentral.com.au

INDOOR POOL & GYM OPENING HOURS

Monday to Sunday
7am – 8pm

RECEPTION LOCATION

Reception is located on the ground floor

RECEPTION CONTACT

Available during reception hours and up to 8pm

[\(02\) 6262 7000](tel:(02)62627000)

RECEPTION OPENING HOURS

Monday to Friday
7am – 7pm

Saturday
8am – 5pm

Sunday
8am – 4pm

AFTER HOURS CONTACT (NITEL)

Emergencies only, after 8pm and before 7am

[\(02\) 6262 7000](tel:(02)62627000)



AIR CONDITIONING

Use air-conditioning remote control to adjust individual room temperature and functions. For any assistance with the air-conditioning & remote please see reception. Please keep the temperature above 20c as the compressor will freeze up with the humidity.

BATHROOM AMENITIES

Your bathroom is stocked with amenities for your convenience. These items will be replenished with your next service.

Your bathroom includes a hair dryer.

If you need any additional bathroom items, please contact reception and they will be provided at no charge.

COTS AND ROLLAWAY BEDS

Cots and rollaway beds can be arranged however we ask that you organise this prior to arrival to ensure availability. Charges apply, see **Schedule of Fees**.

LAUNDRY AND IRONING FACILITIES

1-3 bedroom apartments have a laundry room with laundry and ironing facilities available inside.

For guests staying in studio apartments, we have a guest laundry available for use. Please see reception for more details.

MAIL

Mail may be left at reception for collection and posting. Alternatively, there is a post office located 3 minutes away via car (48 Dickson Pl, Dickson ACT).

TEA AND COFFEE

Your apartment is stocked with coffee, tea bags, sugar, and long life milk. These items will be replenished with your next service.

BBQ AREA

BBQ facilities are available on site for guest use. Please see reception for more details.

GYM

Gym facilities are available on site for guest use. Please see reception for more details.

CONFERENCE ROOM

We offer two on-site conference rooms for your business needs. Please refer to the "Conferences, Functions & Events" page (7) for more information and see reception for booking details.

WI-FI

Free Wi-Fi has been installed in each room. To connect to our secured network, login details will be provided in your welcome letter.

TELEVISION

The television receives all Free-to-air stations. Streaming services such as Netflix, Kayo and Disney+ can be accessed via Chromecast on the television located in the living room/area of your apartment.

If you having trouble connecting to Chromecast, please call the provider on 1300 300 402.

SERVICING

Daily Service/Check includes, check for rubbish, pull up bedding, replace towels if on the floor and general check of the room.

Servicing is not available on Saturday and Sunday.

A full service is done weekly for longer stays. That includes: change sheets, clean bathroom, clean kitchen if applicable – check of the oven, vacuum, mop floors, replace towels, bathmat, hand towel & face washer, replace tea towel and cloth and top up all guest amenities.



NO SMOKING

All rooms are NON SMOKING. Please refrain from smoking in your room. Evidence of smoking will incur a fee, see Schedule of Fees.

A smoking area is available on level 2.

NOISE

We ask that you respect other guests by limiting the amount of noise made after 9:00PM, any disturbances that require management involvement may have a charge imposed. Whilst we encourage guests to enjoy themselves, we advise there is a strict **No Party Policy**. Failure to comply will incur a fee, see Schedule of Fees.

KEYCARDS

KEYCARDS to the apartment must be returned to reception or placed in the key box situated before the secure gate on departure. A **replacement fee** shall be charged to the guest account should they not be returned or damaged beyond use. See Schedule of Fees for details.

DAMAGE & LOSS

The person(s) registering as the guest(s) shall be liable for any loss or damage to the appliances, furniture, keycards, fixtures and all fittings in the Apartment. Fair wear and tear excluded.

THEFT

Central Apartment Group shall not be responsible for, or liable to compensate for the loss, theft or damage of personal property on, or brought into the apartment or in the immediate vicinity of the Apartments.

LIABILITY OF PAYMENT

Where guests sign for and on behalf of a business or company, and in the event that the business or company is unable to or refuses to pay any amount due, the Guest(s) shall be liable to pay on demand any amount owing by the business or company under the agreement.

PARKING

P Free onsite parking subject to availability. Parking at your own risk.

REFUNDS

Full refund of deposits shall only be paid if the Terms and Conditions detailed in the Reservation Confirmation Letter are fully satisfied.

TERM OF STAY CHANGES

Should the term of accommodation be reduced, the registered guest hereby agrees to be liable for the appropriate tariff under the current Schedule of Rates. Refunds may be applied to an early departure (Under Management's Discretion).

NUMBER OF GUESTS

The number of guests in the apartment at any one time shall not exceed the number of guests declared on the Guest Registration Form. Should at any time the number of guests in the apartment exceed the number of guests detailed, Central Apartment Group reserves the right to terminate the reservation immediately, without refund.

FIRE ALARMS

Central Apartment Group has the right to charge for any Fire False alarm if set off by a guest where the Fire Brigade is called out. The Normal fine is \$1,500.00 that will be charged if required. However a minimum of \$400.00 plus GST will be charged to your Credit card after the Fire Brigade call out.

ROOM DEPARTURE

Guests are responsible for the state of the room upon departure. If rooms are found to be in an excessively bad state, the guest acknowledges that Central Apartment Group has the right to charge a cleaning fee to the credit card supplied when making the booking.



SCHEDULE OF FEES



ITEM	FEE/INFORMATION
Cancellation Fees	Full night if within 48 hours of arrival
Car Parking	Prices vary for each property
Credit Card Fees	Mastercard/Visa 1.5% AMEX 3%
Fire Brigade Callout	Based on fee issued by governing state authorities, minimum \$1500.
Guest Extra Cleaning	\$50/hour per person + Loss of room income
Guest Key Replacement	Minimum \$100 + additional cost if lock replacement is required
Guest Damage Repairs and Maintenance	\$50/hour per person (or tradesman cost) + Loss of room income + Cost of materials
No Party Policy	Call out fee minimum of \$100 + Loss of any bond
Smoking	\$500 + Loss of room income
Room Upgrade	Difference between room type tariffs, minus %10
Late Check out 12pm	\$75
Late Check out 2pm onwards	Cost of additional night
Cot hire	\$30
High Chair Hire	\$30
Rollaway	\$40
Extra Linen Change	\$50



BREAKFAST

Our breakfast room is open 7 days a week serving a continental breakfast.

Monday to Friday: 7am - 11am

Saturday & Sunday: 8am - 10am

We also have other food options available at the kiosk in reception.

ALCOHOL

A limited range of Alcoholic drinks are available to purchase at reception.



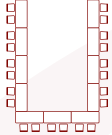
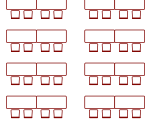


Canberra Parklands Central Hotel offers several conference package options with per person, per day charges for a simple; cost-effective way to produce a successful meeting or event. Our team of professionals are there to take care of your every need, so please don't hesitate to contact us for any further information.

All meeting and event areas include free Wi-Fi and parking with audio-visual equipment available for hire. A range of catering packages are also available for you, with meal options that are sure to impress everyone.

For more information, please visit
cagconferences.com.au

CONFERENCE ROOM CONFIGURATIONS AND CAPACITIES

	 RECEPTION	 THEATRE	 U-SHAPE	 BOARDROOM	 CLASSROOM	 BANQUET
DICKSON ROOM	70	60	20	20	30	40
SKYLIGHT ROOM	70	60	20	20	30	40



**AIRLINES****Qantas**

For reservations call 13 13 13

Virgin Australia

For reservations call 13 67 89

Jetstar

For reservations call 13 15 38

The closest airport is Canberra Airport, approximately 10km away or 15 minutes from the hotel by car.

Should you need transportation to the airport, please call reception (dial 9) to arrange a taxi.

Charges apply.

CAR RENTALS**Hertz**

Call: (02) 6242 0100

Address: 8 Kemble Ct, Mitchell ACT 2911

Avis Car & Truck Rental Canberra

Call: 13 63 33

Address: 5/51-53 Mort St, Braddon ACT 2612

Alamo Rent A Car - Canberra Airport

Call: (02) 6248 9966

Address: Canberra Airport, Car Park, Terminal Ave, Canberra Airport ACT 2609

SIXT Car & Truck Rental Canberra Airport

Call: (02) 6248 9081

Address: Terminal Building, Canberra, Canberra 2601

TAXIS

For a taxi, dial (02) 6280 0077, or alternatively ask reception to call one for you during office hours.

Uber is also available in the area.

PUBLIC TRANSPORT

The Light Rail currently services the City, Dickson and Gungahlin. Buses run consistently throughout the entire city of Canberra. For information on timetables and routes visit: www.transport.act.gov.au

EMERGENCIES

Dial '0' for external calls, then:

Emergency	000
Canberra Police Station	13 14 44
Crime Stoppers	1800 333 000
Canberra Hospital	(02) 5124 0000
Road Condition Reports	13 22 81

DOCTORS AND HOSPITALS**Canberra Hospital**

Call: (02) 5124 0000

Address: Yamba Dr, Garran ACT 2605

University of Canberra Hospital

Call: (02) 5124 2613

Address: 20 Guraguma St, Bruce ACT 2617

Dickson General Practice

Call: (02) 6247 5833

Address: 3/151 Cowper St, Dickson ACT 2602

Inner north (Dickson) Community Health Centre

Call: (02) 5124 9977

Address: 111 Dickson Pl, Dickson ACT 2602

CHEMISTS**Capital Chemist Dickson**

Call: (02) 6248 7684

Address: 2/6 Dickson Pl, Dickson ACT 2602

Cincotta Discount Chemist Dickson

Call: (02) 6247 7944

Address: Unit 10/36 Badham St, Dickson ACT 2602

Watson Pharmacy

Call: (02) 6241 1506

Address: 1 Watson Pl, Watson ACT 2602

SHOPPING

Canberra Centre

Canberra centre is a long-standing shopping destination with over 260 shops, restaurants & services, plus a cinema. There is something for everyone.

Address: 148 Bunda St, Canberra ACT 2601

Westfield Belconnen

Westfield Belconnen is home to some of Australia's favourite retailers including Myer, Harris Scarfe, Kmart, Target, Coles, Woolworths and ALDI. The centre also boasts a Sky Zone and a range of other retailers including approximately 65 apparel, footwear and accessories stores.

Address: Benjamin Way, Belconnen ACT 2617

RESTAURANTS

Highroad

Highroad is a project by the team from ONA Coffee, located in the inner northern suburb of Dickson, Canberra. With a focus on specialty coffee, locally sourced ingredients and innovative menu items, Highroad is an inclusive venue designed for the community to gather and enjoy contemporary food in a modern setting. With an interior designed to reflect the raw and refined materials of Canberra's landscape, Highroad seeks to promote the local community and its location in Canberra.

Address: 1 Woolley St, Dickson ACT 2601

Trev's Restaurant and Cafe

Tucked away in Challis Street in Dickson in Canberra, Trevs@Dickson is a restaurant and cafe where you can grab a tasty bite to eat and enjoy good times with friends and family. It's also well located for a quick business lunch or coffee.

Address: 20 Challis St, Dickson, ACT

Pho Phu Quoc Vietnamese Restaurant

Pho Phu Quoc is a traditional family run Vietnamese restaurant that serves authentic Vietnamese dishes with the odd Western influence.

Address: 5 Badham St, Dickson ACT 2602

BANKING

Westpac Branch Dickson

Call: (02) 6122 6299

Address: Cnr Badham St & Woolley St, Dickson ACT 2602

Commonwealth Bank Dickson Branch

Call: (02) 6249 6466

Address: 1 Dickson Pl, Dickson ACT 2602

St. George Branch Dickson

Call: 13 33 30

Address: Cnr Badham St & Woolley St Dickson, ACT

HAIR AND BEAUTY

Cosmo Hair & Beauty

Call: (02) 6257 7277

Address: 4/20 Challis St, Dickson ACT 2602

Eden Hair Energy

Call: (02) 6262 8948

Address: G2/19 Challis St, Dickson ACT 2602

Kink + Curl

Call: (02) 6257 9822

Address: WOTSO Building, 490 Northbourne Ave

GYM AND FITNESS

Anytime Fitness

Call: 0431 575 034

Address: 1/4 - 14 Woolley St, Dickson ACT 2602

Chopper's Gym

Call: 0467 199 725

Address: 3 Badham St, Dickson ACT 2617

TEAM Fitness Centre

Call: (02) 6162 5633

Address: 79 Dickson Pl, Dickson ACT 2602

FLORIST

Flowers From The Garden

Call: (02) 6247 4457

Address: Dickson Pl, Canberra ACT 2602



AUSTRALIAN WAR MEMORIAL

The Australian War Memorial in Canberra is a national tribute to Australians who died in wars and conflicts. It combines a shrine honoring the fallen with a world-class museum that tells the stories of those who served. Visitors can explore exhibits, attend the daily Last Post Ceremony, or wander the peaceful grounds.

To find out more check their website: www.awm.gov.au



PARLIAMENT HOUSE

Australia's Parliament House is a unique building in Canberra, designed with two curved walls that symbolise coming together. Inside, these walls separate the chambers for the House of Representatives and the Senate, with a central area for public spaces. Opened in 1988, it's a popular landmark and a symbol of Australian democracy.

Find out more on their website: www.aph.gov.au

NATIONAL ZOO AND AQUARIUM

The National Zoo and Aquarium is a privately owned 19-hectare zoo and aquarium. It is located in Yarralumla at the western end of Lake Burley Griffin, next to Scrivener Dam.

The zoo is the only combined zoo and aquarium in Australia. The zoo has both Australian endemic species and introduced species including the largest collection of big cats in Australia, including, until recently, the only tigon in Australasia.



NATIONAL ART GALLERY

Housing Australia's most significant art collection, the National Gallery in Canberra is a must-visit for art enthusiasts. Explore over 155,000 works, including the world's largest collection of Aboriginal and Torres Strait Islander art.

Immerse yourself in Australian and international treasures, with iconic pieces like Jackson Pollock's "Blue Poles" a highlight. The best part? Entry to the gallery and its beautiful sculpture garden is completely free.



MOUNT AINSLIE

Mount Ainslie, a hill northeast of Canberra, offers panoramic city views. At 843 meters, it's a popular spot for hikers and cyclists, with a well-maintained trail leading to the summit.

Reward yourself with breathtaking vistas of Lake Burley Griffin, the city center, and surrounding mountains.



NATIONAL MUSEUM

The National Museum of Australia, in the national capital Canberra, preserves and interprets Australia's social history, exploring the key issues, people and events that have shaped the nation.

The museum profiles 50,000 years of Indigenous heritage, settlement since 1788 and key events including Federation and the Sydney 2000 Olympics.

LAKE BURLEY GRIFFIN

Canberra's centerpiece, Lake Burley Griffin, is a man-made lake designed by Walter Burley Griffin. It reflects the city skyline and provides a recreational hub for locals and visitors alike. You can enjoy scenic cruises, cycle or walk along the foreshore, or admire the iconic Captain Cook Memorial on its central peninsula.



QUESTACON

Questacon – the National Science and Technology Centre, is an interactive science communication facility. It is a museum with more than 200 interactive exhibits relating to science and technology. It has many science programs that are intended to inspire the children of Australia to love science.

AUSTRALIAN NATIONAL BOTANIC GARDENS

The Australian National Botanic Gardens is a haven for native Australian flora. It boasts the world's most comprehensive collection, showcasing diverse plants from eucalyptus forests to vibrant wildflowers. Explore themed gardens, lose yourself amidst seasonal blooms, or enjoy peaceful walks and discover the beauty of Australian ecosystems.





Canberra Parklands Central Apartment Hotel is owned and managed by **Central Apartment Group**.

Central Apartment Group specialises in the management and operation of apartment hotels across Australia.

Our philosophy is to create a 'home away from home', allowing you to stretch-out, work and relax in affordable luxury. Our focus is providing quality accommodation and personalised service in superior locations.

For a complete list of our hotels across Australia, please visit our website.

WEBSITE

www.centralapartmentgroup.com.au

EMAIL

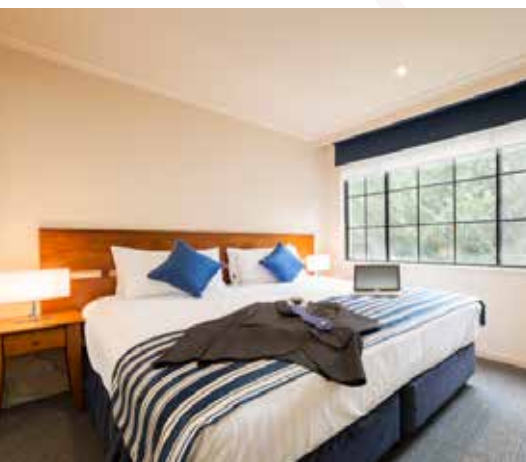
info@centralapartmentgroup.com.au

HEAD OFFICE PHONE NUMBER

(07) 3852 3334

HEAD OFFICE

Alison House
35 Dover Street, Albion, 4010
PO Box 3224, Newstead, QLD, 4006





CENTRAL APARTMENT GROUP



With 24 hotels in 13 destinations across Australia, Central Apartment Group has you covered.

To book your next accommodation, visit

cag100.com.au

